



**Working with complexity in unpredictable and ambiguous contexts**

- develop competence and confidence in managing complexity, risk, and uncertainty in professional decision making.

**Focus**      **5.1** Working with risk.

**Mandatory learning activity**

Explore concepts of risk assessment, risk management and risk tolerance. Reflect on your organisation’s approach to risk and discuss with a supervisor or colleague how this influences your practice.

Evidence discussion with your supervisor/team/other professionals on personal and organisational thresholds to risk. Compare this with other professional thresholds, and how you will manage ethical dilemmas in your practice.

Reflect on an example from practice in which you had to identify risk, the levels of risk and protective factors. Consider what informed your approach, how decisions were reached, and how challenges were addressed. Identify what you learned and how you will use this learning in the future.

Please note, this mandatory learning activity relates most closely to core learning element 5: working with complexity in unpredictable and ambiguous contexts but all core learning elements are interconnected and should be considered holistically.

Please read [Core learning elements for social workers: NQSW descriptors and mandatory learning activity 2024](#) for full detail on how to meet the NQSW CPL requirements.