

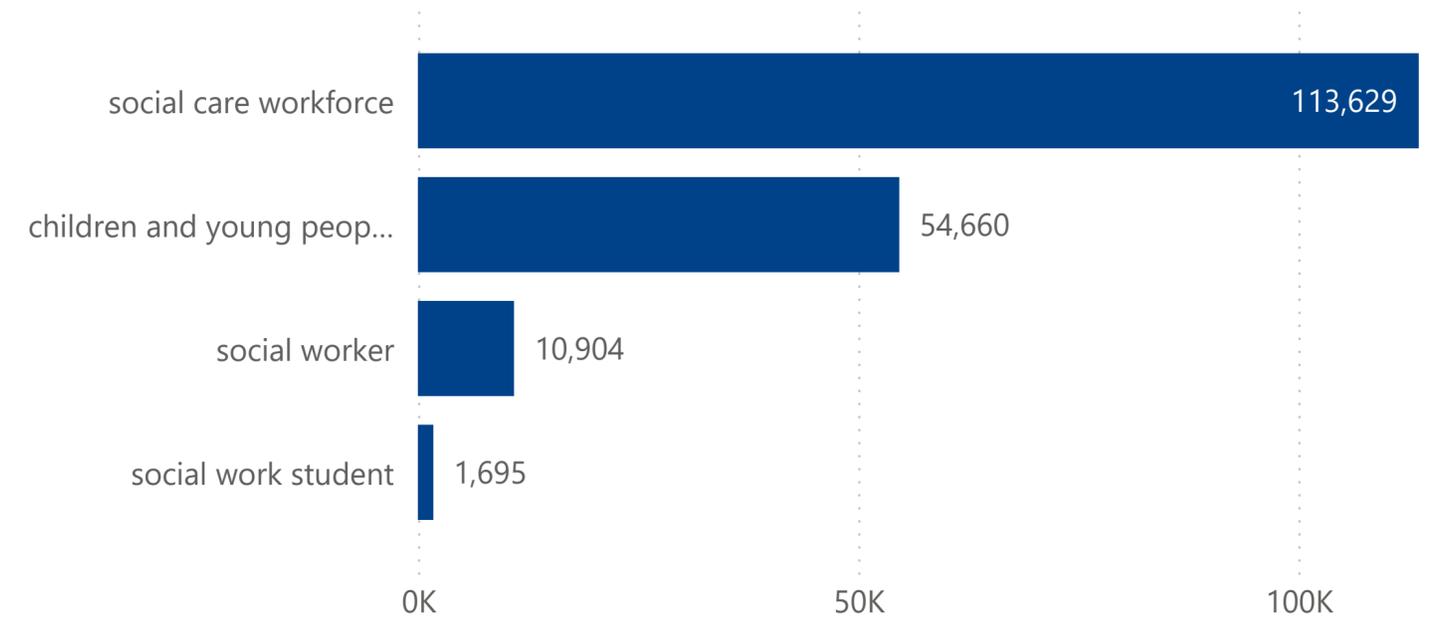


1. How many people are on the register?

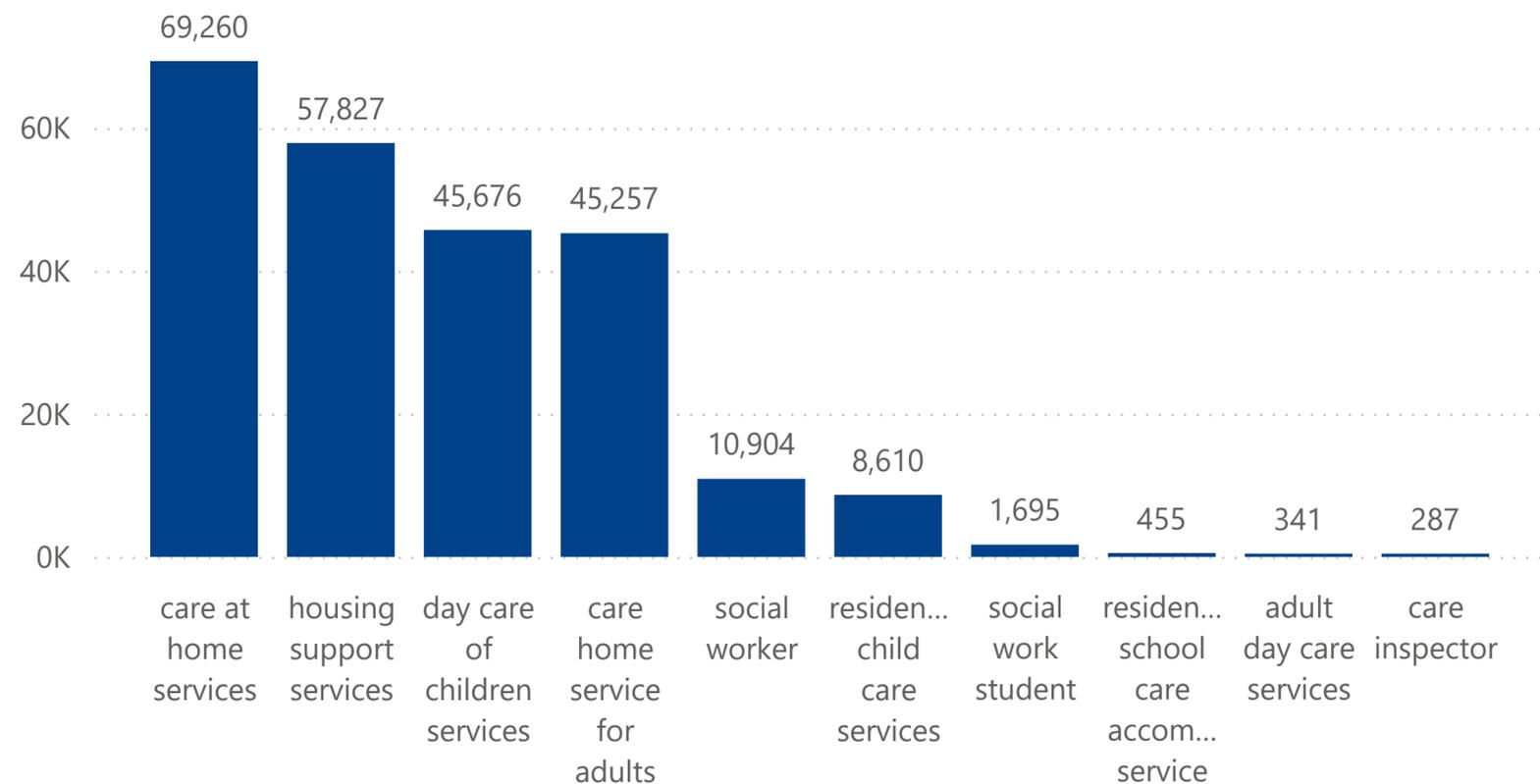
As at **01 July 2024**, there were **178,246** unique individuals on the register.

Some people need to register on more than one part of the Register; this brings the total number of registrations to **287,228**

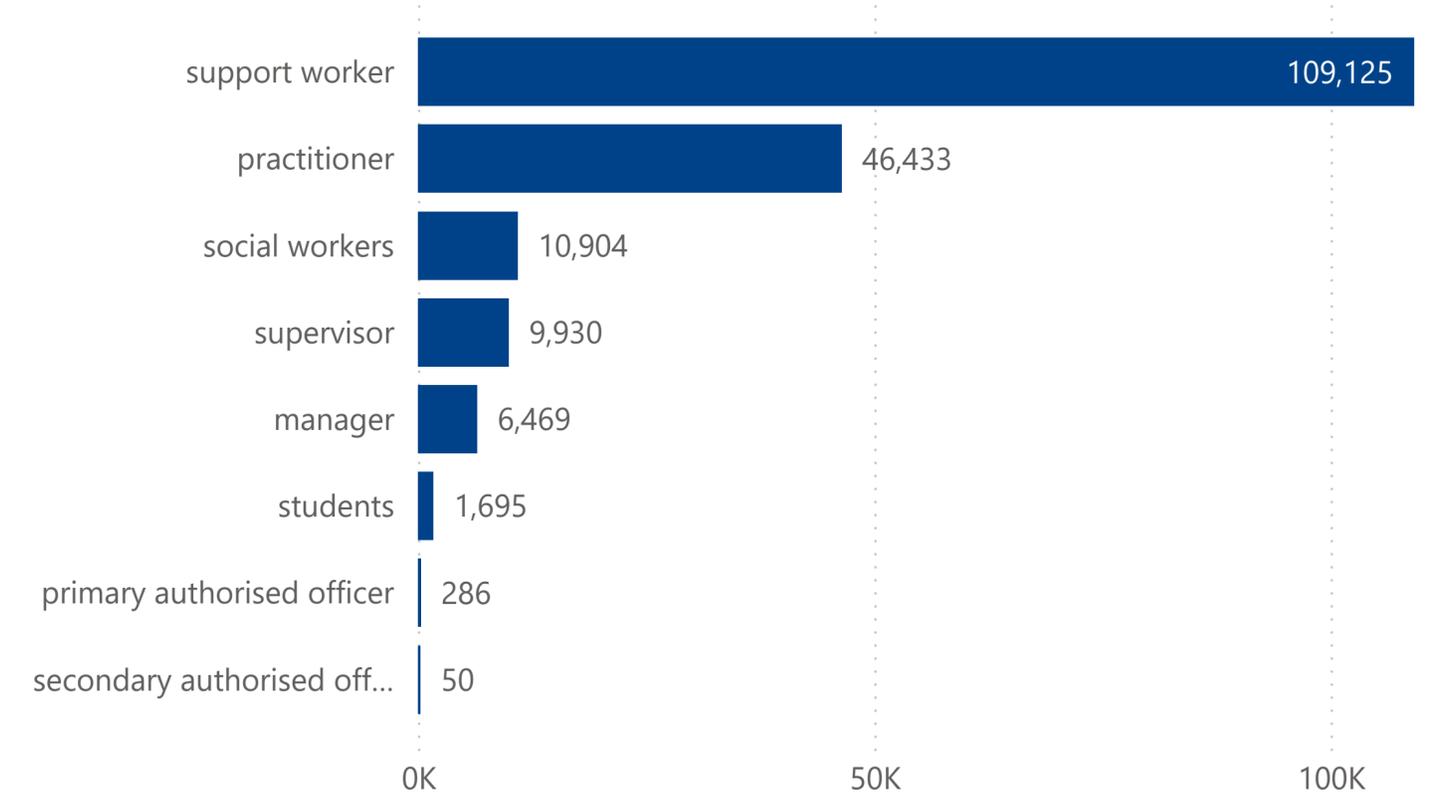
Number of individuals on each register part



Number of individuals on each register type



Number of individuals on each register level

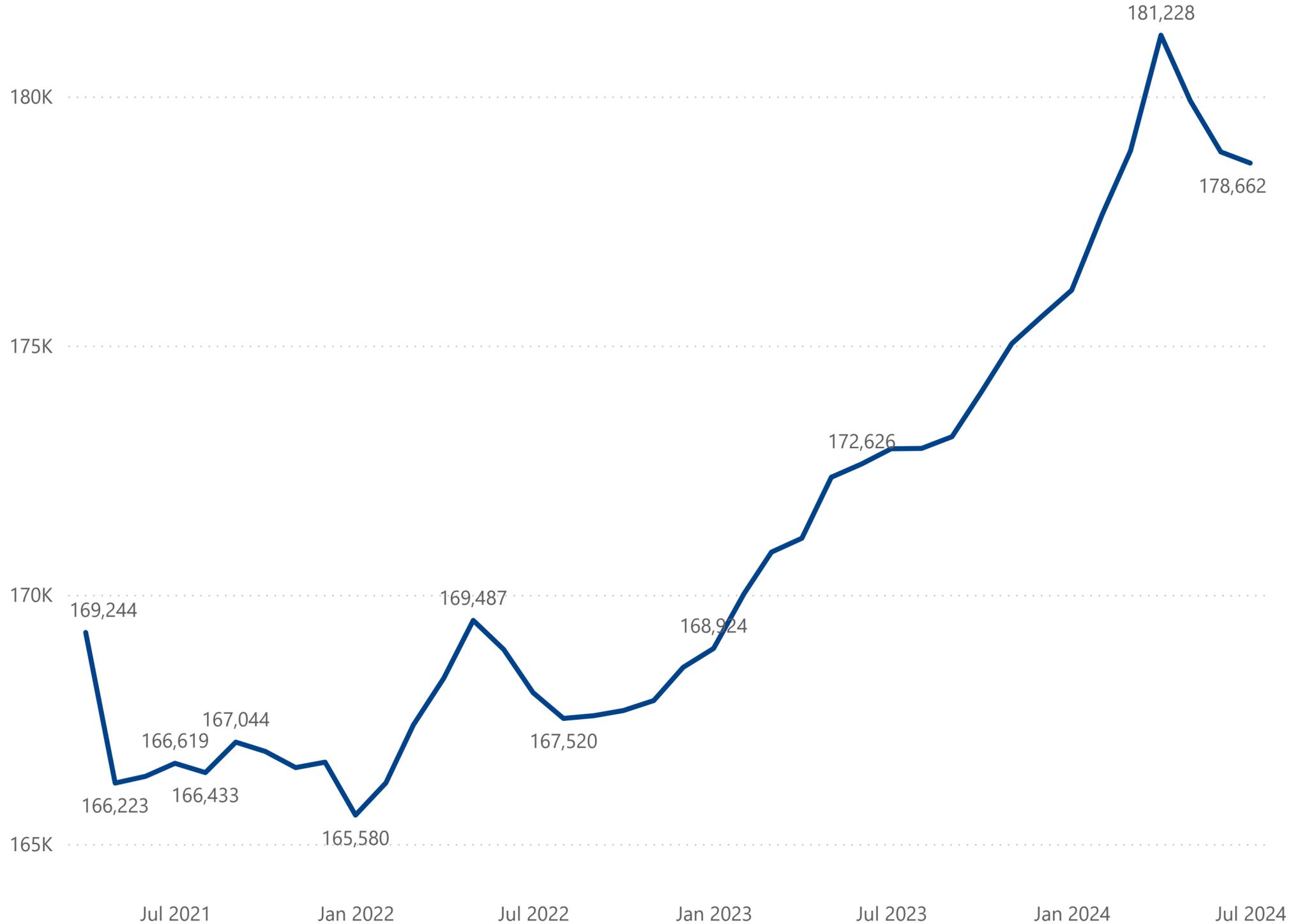


This chart shows how the number of unique individuals has changed.

Between April 2020 and March 2021 in response to the pandemic we did not remove people from the register for non-payment of fees.

In April 2021 we removed people who had not paid their fees because they were no longer working in the sector. This explains the fluctuation over this period.

Number of unique individuals on the register

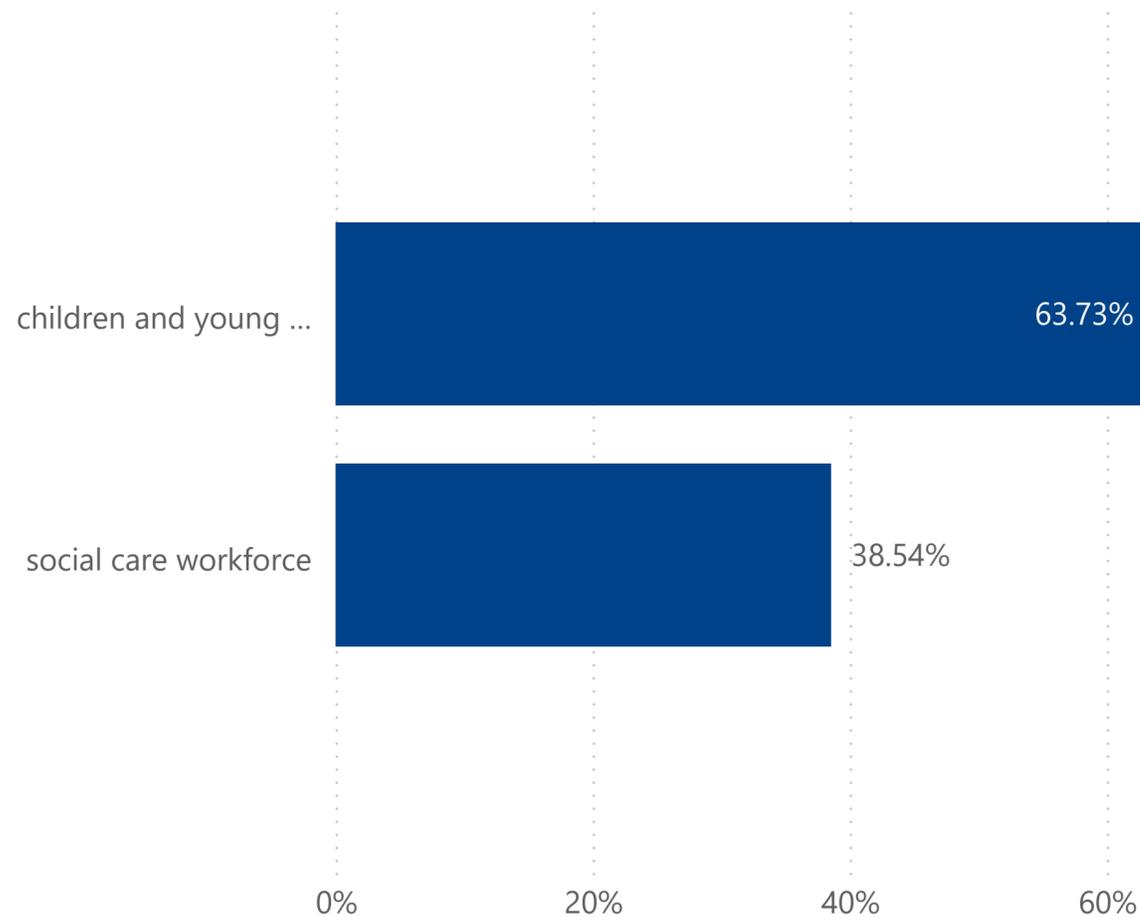


2. How many people on the register have the relevant qualifications?

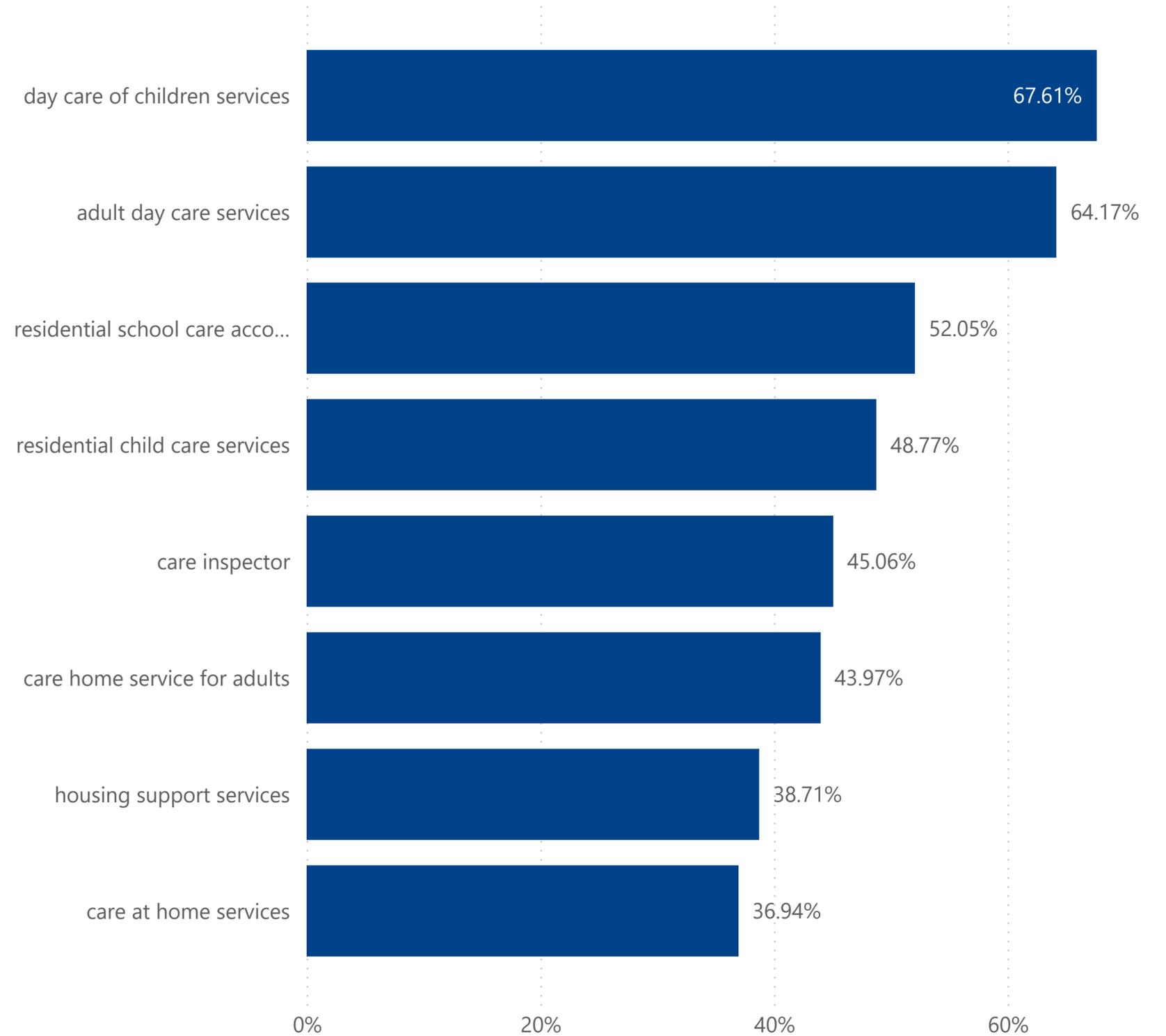
94,072 (**53.39%**) individuals have the relevant qualifications.

People who are on more than one part of the register need to do the qualification for each part (although some parts have the same qualification requirement, e.g. Housing Support Services and Care at Home Services).

% of individuals who are qualified



% of individuals who are qualified





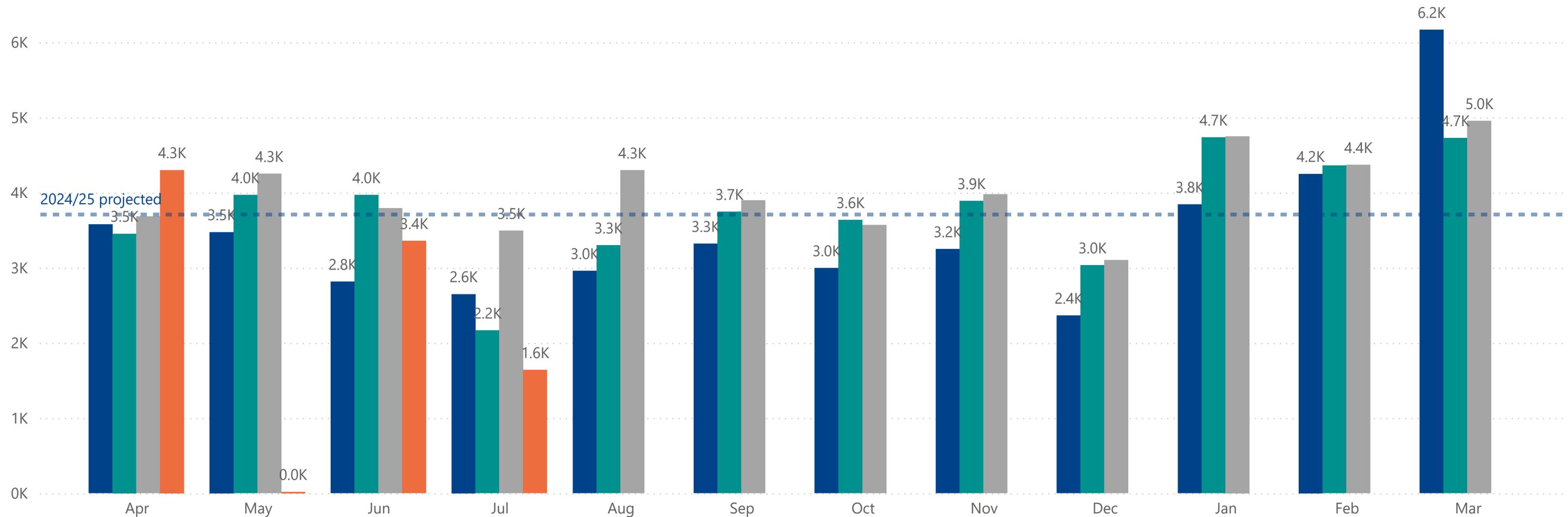
3. How many applications are we receiving?

We projected that we would receive applications from 44,496 individuals in the 2024/25 financial year.

By the end of June, we were projected to receive applications from 11,124 individuals, however we have actually received applications from 7,660 individuals.

Applications received

● 2021 ● 2022 ● 2023 ● 2024



Average time in days to process an application from date of receipt

